

Welcome to the Club. . .
It's the Viviano Maintenance Membership

Smart consumers have known for many years that planned saving for college tuition, investments, or medical funds takes the crisis out of the crisis! Why. . .because they can better plan their expenses. It's easier, and it's smarter. Well, at **Viviano Heating & Air Conditioning** we have made it simple to eliminate the crisis repair bill or put in a new high efficiency system. Instead of a "cash crunch crisis" . . . you can save and accrue on a planned basis for a year with the **Viviano Maintenance Membership**.

What is a Maintenance Membership Agreement?

The Maintenance Membership agreement is regularly scheduled maintenance on your home's heating & air conditioning system. Just like changing the oil in your car, your home's total comfort system **DOES** need regular maintenance to keep it operating at peak efficiency and lower the risk of a crisis failure. We will come twice a year on a regular schedule to inspect your home's total comfort system. In the spring/summer we will inspect the air conditioner, coil, drain and thermostat. In the fall/winter we will inspect the furnace/heat pump and thermostat.

What do you get with your Membership Privileges?

Your home's comfort system may not seem exciting, but it is critical to your home's well being. As a Maintenance Member you can expect the following:

18 Point Inspection

- ✓ Check & inspect heat exchanger
- ✓ Clean & adjust burner assembly (excluding sealed combustion units.)
- ✓ Clean ignition assembly
- ✓ Monitor flue draft
- ✓ Monitor refrigerant pressure
- ✓ Test starting capabilities
- ✓ Test safety controls
- ✓ Clean or replace standard air filters - one per unit per visit
- ✓ Adjust blower components
- ✓ Tighten electrical connections
- ✓ Measure volts/amps
- ✓ Lubricate all moving parts
- ✓ Adjust thermostat calibration
- ✓ Check evaporator coil if accessible
- ✓ Clean condenser coil
- ✓ Clean condensate drains
- ✓ Apply protective coating to unit
- ✓ Monitor a/c and heating cycles

www.vivianoheatingandcooling.com

You are Our #1 Concern	Your Equipment Will Last Longer	You Will Receive Extended Benefits
<ul style="list-style-type: none"> • Priority customer status. • Same day service. (within 24 hours of call) • Never an overtime charge. 	<ul style="list-style-type: none"> • Lower utility bills. • Improved reliability. • Fewer repairs. • Improved capacity & safety. 	<ul style="list-style-type: none"> • Agreement is transferable with deed. • 15% discount on all repair charges. • Professionally trained technicians. • 5% discount on any equipment replacement. (Furnace, Air Cond. or coil.)

Most importantly, you get our Maintenance Membership Satisfaction Guarantee. If you are not completely satisfied with our people, our performance or anything to do with our company, we will refund 100% of your maintenance membership fee.

All for only \$180.00 a year.

Why is this a good deal for me?

Statistically, it is almost a certainty that you will need a comfort system repair within the next two years, so the Viviano Maintenance Membership is a wise choice. You save money while we maintain your home's total comfort system, which reduces the chance of a crisis when you least expect it.